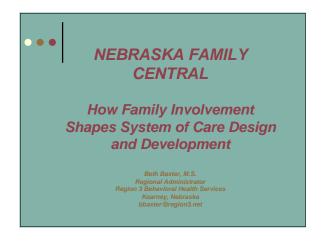
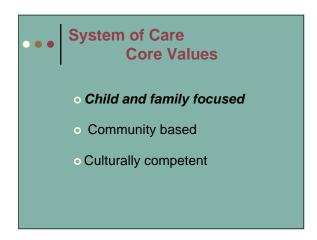
20th Annual RTC Conference Presented in Tampa, March 2007







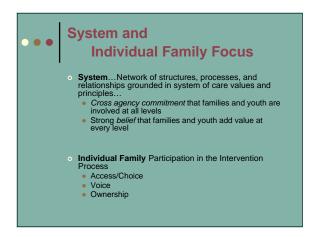


Guiding Principles for Services in Systems of Care

Comprehensive array of services
Individualized care
Least restrictive setting
Family involvement
Service integration

More Guiding Principles
 Case management/care coordination
 Early identification
 Smooth transitions
 Rights protection and advocacy
 Nondiscrimination

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Partnering with Families in Evaluation
Formula for successful outcomes

Family involvement
+ effective interventions
+ continuous feedback loop
= successful outcomes

Evaluation Partnership
 Families partake in multiple assessments; including 6-month, monthly and weekly tools.

 Families CARE Manages Wraparound Fidelity Process
 adherence to the principles of wraparound, and satisfaction

 Collects follow-up data in interviews with families, after end of formal services.

 Member of the Quality Assurance Team
 Intake and Discharge Information
 Evaluation Tools
 Fiscal Reports
 N-Focus Information and Reports
 Family File Review

Impact of Family Involvement in Sustaining the System of Care

Strong Family Organization
Families as equal partners
Youth involvement
Y.E.S. (Youth Encouraging Support)
Families as service providers
Family Care Partners
Family Support Groups
Training
Evaluation Component
Manage Wraparound Fidelity Process
Member of the Quality Assurance Team